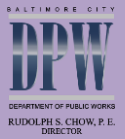




# Stormwater Participation Event Credit Instructions



Single family property customers are able to reduce their stormwater fees through credits. A credit is a reduction in the stormwater fee that is granted to a customer for measures that reduce demand upon Baltimore's drainage system or reduce the City's cost of cleaning and managing stormwater.

An easy way for people to save money on their stormwater fee is by participating in a MD Stormwater Participation Event. These events specifically target projects within the City that improve water quality, such as a community trash clean-up, stream clean-up, tree planting, installing rain gardens on community lots, and de-paving. In addition to helping the City reduce the polluted stormwater that flows into our storm drains, streams, and harbor they also create cleaner and greener communities.

## How does the credit work?

1. Property owners who pay a stormwater fee can receive **\$10 credit** on their stormwater fee for **every 8 volunteer hours** (a minimum of 8 hours is needed to get a credit; the maximum credit in a 12-month period is \$30).
2. When you volunteer for a MD Stormwater Participation Event you will receive a certificate as your documentation of participation. The certificate will list the number of volunteer hours.
3. Many stormwater participation events are less than 8 hours; if so, then you will need to participate in more than one registered event in order to reach your 8 hours. However, members of the same household can combine their hours (for example, a husband and wife who volunteer for a 4 hour community clean-up will each receive a certificate; together these would total 8 hours).
4. Credits are not automatic – you must complete a one-page application and include copies of your certificate(s) as proof of participation. Applications can be found at [www.cleanwaterbaltimore.org](http://www.cleanwaterbaltimore.org).
5. If you reach your maximum credit limit, or don't pay a stormwater fee, you can still earn certificates and then donate these to another person, like an elderly neighborhood, who can apply the certificates toward a credit.
6. Certificates do not expire; however, once approved, the stormwater participation credits are good for only one year.

## How do I register an event?

It's simple! Just call 311 or go online (look for "MD Stormwater Participation Event" in the 311 drop-down menu). You will be asked to provide some information – your name and contact information, the date of the event, location, and duration. This will be reviewed (you may get a follow-up e-mail if there are questions) and then a certificate will be sent to the person registering the event (the Event Leader).

The Event Leader will then be responsible for making copies of the certificate and sharing it with the volunteers. It is then the responsibility of the volunteer to apply for the credit.

More information can be found on the "Stormwater" tab at [www.cleanwaterbaltimore.org](http://www.cleanwaterbaltimore.org).

You can also call [410-396-5398](tel:410-396-5398) and speak with a Customer Service representative.